

Terms & Conditions

1. Acceptance of Terms

- By purchasing any of the packages ("STARTER", "STARTER+", "MARKETING", or "MARKETING+") from Solskyy, you agree to be bound by these terms and conditions.

2. Package Inclusions

- Each package includes the services listed on the landing page. Any additional services requested by the client may incur extra charges.

3. Payment Terms

- Solskyy accepts Online Payments and Bank Transfers. We reserve the right to decline payment in any form without notice. Solskyy also reserves the right to withdraw any payment methods at any time and to vary its prices without prior notice.
- Full payment is required upfront for the selected package.
- Payment can be made via the accepted methods mentioned above.
- Once the payment is received, work on your package will commence.

4. Cancellation and Refund Policy

- A cancellation fee may be charged if the Customer cancels the Service prior to completion. The fee will be equal to the amount of work completed at the point of cancellation.
- Non-payment of the cancellation fee and/or overdue amount will result in legal action if necessary.
- Refunds are not provided once work has commenced on your package.
- If you wish to cancel before work has started, a percentage cancellation fee will be applied.

5. Support

- Solskyy provides support for bug fixing and plugin/theme updates if the site demands it (not from the client side).
- This support is available throughout the duration of the package period.

6. 3rd-Party Products and Services

- Any 3rd-Party support, product, and/or service integrated into the site requiring licensing, payment, copyright, etc., shall be the sole responsibility and liability of the client. Alternatively, it can be procured by Solskyy on behalf of the client on pre-payment for the cost of such procurement.
- The fee charged by Solskyy is exclusive of out-of-pocket expenses and expense claims filed by third-party products/services involved.
- No guarantees or warranties are provided by Solskyy for the accuracy or performance of such 3rd-Party products/services.
- Any upgrade in the 3rd-Party product/service being used in the project shall not be part of the scope at Solskyy. Such upgrades shall be addressed per feasibility and may require revision of price and time.

7. Graphics Designing

- Graphics Designing includes only two variations as part of the package.

8. Sales Growth Disclaimer

- There is no guarantee for 3x growth in sales. Our team will strive to accomplish the goals, but the 3x sales growth depends on various factors such as marketing expenses by the client, marketing competition, and the type of business.

9. Social Media Marketing Terms

- Minimum Duration: A minimum period of 2 months is required to deliver a proper outcome.
- Pre-Posting Period: A period of 5 to 10 days will be needed before the posting starts.
- Service Commencement: Services will be considered started from the first post published by our team.
- Ad Budget: The budget for ad runs will be decided and borne by the client.

10. Limitation of Liability

- Solskyy is not liable for any indirect, incidental, or consequential damages resulting from the use of our services.
- Our liability is limited to the amount paid by the client for the package.

11. Amendments

- Solskyy reserves the right to amend these terms and conditions at any time.
- Clients will be notified of any changes to the terms and conditions.

12. Governing Law

- These terms and conditions are governed by and construed in accordance with the laws of India, Rajasthan.
- Any disputes arising from these terms and conditions will be subject to the exclusive jurisdiction of the courts of India, Rajasthan.

13. Contact Us

If you have any questions about these Terms & Conditions, please contact us at:

Email: business@solskyy.com

Website: <https://www.solskyy.com>